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## Important notice for Bosnia Herzegovina nationals

In July 2009 the Canadian Embassy in Sarajevo has ceased its operations. As of July 10, clients are required to deal directly with the Embassy of Canada in Vienna for all visa and immigration matters.

[On this web site you can find forms, instructions, as well as the list of fees to apply.](#) As indicated on the fee schedule, fees can be paid in BiH.

### Clients from Bosnia and Herzegovina have the following possibilities for sending their application to the Embassy in Vienna:

- » you can apply in person at our office. Same day service is provided for in-person applicants. You can also ask a third party to drop-off your application in Vienna. Please note there can be a 10 day compulsory waiting period for the processing of an application;
- » you can drop off your completed application or other documents IN A SEALED ENVELOPE at the [IOM office in Sarajevo](#) at

International Organization for Migration (IOM)  
Branilaca Sarajeva 5  
71000 Sarajevo  
Tel.: 033 567 200

which will forward it to Vienna for a small fee. IOM will contact you when your documents are ready to be picked up;

- » you can mail your application;
- » you can send your application by private courier. In this case, you must make arrangements for a pre-paid airway bill indicating your name and your customer number. Please note that the embassy does not cover courier services for clients. If you do not make such an arrangement, the Embassy will send your documents to IOM Sarajevo.

### How will passports and other documents be returned to BiH?

To ensure the safe delivery of documents to our BiH clients, all sealed envelopes will be sent from Vienna to IOM Sarajevo who will contact clients to pick up envelopes (with the exception of those who have pre-paid a private courier). A third party can pick up the envelope at the IOM office as long as you advise IOM. The identity of this person will be verified and a signature required.

The Embassy in Vienna may contact clients by mail or e-mail when warranted. Otherwise, all envelopes will be safely forwarded to IOM Sarajevo for distribution.

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